




AmerisourceBergen®



 Professional
Development
Institute
University of North Texas

Customized Six Sigma Training – Designed To Meet The Demand for Continuous Improvement

For info or to enroll, contact Tami Russell
trussell@pdi.org • 940.565.3353 • Enroll online at pdi.org

AmerisourceBergen® is working with instructors and facilitators from the University of North Texas to offer customized Six Sigma programs focused on quality management techniques that help both our organization and select company employees avoid the problems and pitfalls that doom critical projects to failure.

Working with UNT and PDI instructors and facilitators, AmerisourceBergen® is providing convenient access to high value, Six Sigma programs that deliver the tools to better *Define, Measure, Analyze, Improve* and *Control* processes. The end goal is the *reduction of errors, less waste, improved customer satisfaction and a boost in ROI.*

Programs include *identifying customer needs using CTQ models, study of process variation, TIMWOODS, root cause analysis, FMEA, process maps, operational definitions*, and more.

Participants will be able to conduct root cause analysis and apply *Excel, Minitab*, and other *DMAIC tools* to solve business problems to improve EBITDA (profit margin) and customer satisfaction.

Green Belt Training Dates

July 20-24, 2020
Dean's Boardroom
University of North Texas

Nov 30 - Dec 4, 2020
Dean's Boardroom,
University of North Texas

Six Sigma Delivery Team



Jonathon Fite
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What Your AmerisourceBergen® Colleagues Say About Six Sigma Training



"Great class, really happy I attended. Plan on sending all managers and supervisors."
Jason Martin
Senior Director



"A great job not only delivering the content but facilitating the exercises."
Bridger Tatum
Director of Operations



"The training was presented in such a way that I felt that I had relevant examples given to support the information. Class participation was great due to the facilitators ability to engage everyone."
Jannifer Stovall
National Director of Nursing