

Frequently Asked Questions About PDI's Energy On-Demand Series

Is there a listing of courses available for purchase?

Yes. Courses are listed on the [PDI website](#). Course descriptions are included for each course, with any prerequisite listings.

How do I purchase and access the courses?

If you're ready to purchase courses, visit [online.pdi.org](#) and you'll be able to register, pay and access the courses at your convenience. Note that you'll be prompted to create a user id and password to access all of the courses you've purchased.

If you've previously set up a user id and password when registering for a PDI conference or live training course, you'll still need to set up a user id and password the first time you take an online Energy On-Demand course.

Once you log in, you'll be able to immediately select the course from the list of courses that you've purchased.

Am I able to access the courses at any time?

Yes. Courses are available 24 hours a day, 7 days a week.

Can I stop the course and finish it at a later date?

Yes. Once you begin a course, you have 60 days to complete it. You may stop (and later re-start) anytime during these 60 days.

During the 60 days I have to finish a course, how do I return to a course I started?

When you log back in to your account, you will be immediately directed to the unfinished course for completion.

Can I take a course from my phone or tablet?

Yes. You should be able to access the course from any device (PC, Mac, Android devices, smart phone and tablet) and use any major browser (IE, Firefox, Chrome, Safari, Opera). You can start the course from a desktop and finish it up later from a tablet.

Can I print individual slides in the course?

No. The slides are part of the copyrighted course material and cannot be printed.

What sort of passing grade is needed for the course?

In any given course most of the quizzes contain five questions, and you must get the majority correct to pass. For example, at twenty points each (five quiz questions) a sixty percent score, or three out of five correct answers, is a passing grade.

How many chances will I have to pass the final exam?

You have 3 opportunities to pass the final exam.

Is CPE granted once I've successfully completed the course?

Yes. CPE is granted after successful completion of the chosen course.

Can I print my certificate?

Yes. Upon completion of each online course, you will be given the option to print a certificate for your files as proof that you have completed the course for CPE credit.

Can I revisit the course after completion?

Yes. Once you successfully pass the course, you may log in and review it anytime.